



OUR COMPANY POLICY

Innovation, expertise, customisation, and versatility characterise the business of the company OM-Klebetchnik GmbH. As a reliable and trustworthy partner of our customers, we focus on quality and environmental protection – during all phases of production and service provision.

According to these goals, we are working on the realisation of our vision: To be always up to date with state-of-the-art technology, both in the distribution and our in-house production. After all, we are well aware that the professional and quick supply of our services and products as well as perfect logistics are decisive factors for our customers.

Internal integration and proximity to customers are crucial for our sustainable business success. This is why we cover a wide range of services with our product line: From adhesive bonding, stamping and cutting, and printing to picking and packing.

Services such as advising potential customers and analysing their requirements as well as illustrating concepts fit for the future and proposals for solutions already during the preliminary stage of an order round out our variety. It is this kind of higher-than-average customer orientation that creates the conditions for solid and sustainable gains while a healthy growth strategy ensures the continuous development of our company. By communicating our unique features and propositions clearly, we have achieved a positive positioning in the market which will safeguard our business in the long run.

When it comes to customer satisfaction, it is of utmost importance to us to meet their expectations regarding the quality and ecology of our products and services. The requirements of our customers have noticeably become more demanding in the last years. This means that we constantly have to adjust our present standards and know-how to new conditions – right now and also in the future. In order to stay abreast of these developments, we define and consistently implement mandatory quality- and eco-political guidelines and goals.

For optimal success, our annual business goals are defined and monitored in cooperation with the executive managers.

Our guidelines are:

1. Strict compliance with all environmentally relevant applicable laws and obligations as well as other standards such as administrative or government requirements.
2. Determination of ecological and quality-related demands of our customers through dialogues in order to be able to consider their individual preferences.
3. Constant improvement of the environment-related services within our company, which also means better pollution avoidance and reduction in use of resources.
4. Constant advancement of the ecological and quality awareness of our employees through trainings and further education in various fields of our company.
5. Consideration of environmental compatibility concerning the usage and disposal already during the purchasing process.
6. Assessment of potential environmental impact already before the modification of processes, products, and services.
7. Early involvement of our suppliers and in-house service providers into resource and environmental management processes and the associated constant improvements.
8. Goal-oriented collection of environmental data and identification of relevant key figures (water consumption, effluent water, gas, electricity) in order to assess efficiency.
9. Derivation of goals and specific measures suitable for the realisation in environment and quality programs that comply with this corporate policy.
10. Assessment of our corporate policy with regard to adequacy at regular intervals and revision in case of changed conditions and insights.

In order to accomplish and observe these guidelines on a permanent basis, we have integrated the requirements of DIN EN ISO 14001 into our existing QM system according to DIN EN ISO 9001.

Seligenporten, October 1st, 2014

Ippesheim, October 1st, 2014

Executive board

Executive board